



MDT

Two-way messaging system that provides fast and cheap communication between your office and mobile staff

Good communication is often at the heart of a safe and profitable operation. The MDT (Mobile Data Terminal) offers low cost, reliable and secure two-way messaging between your office and mobile staff. The MDT sits securely on the vehicle's dashboard or windscreen and interfaces with our DIRECTOR software application and Qube tracking device.

As well as ensuring fast and dependable wireless communication with your mobile workforce, DIRECTOR confirms if the MDT has received the message.

Key features

- Communicate cost effectively with your field staff
- Allows dispatch to send a message to any or all vehicles in the fleet
- Sound alerts and display pop ups notify drivers of a new message
- Allows fast replies from the vehicle through templates such as "Job accepted, 20 minutes away"
- Ensure jobs are covered and completed with confirmation that messages have been received
- Records all messages sent to and from vehicles

Benefits

- Eliminate misunderstandings and communication errors by sending details of a job directly to the appropriate vehicle
- Improve driver productivity by removing the need for them to stop and write down job details
- Save money through reduced office and mobile phone bills

Applications

The MDT can streamline and automate a variety of manual tasks. For example:

- Dispatch can communicate important information to one or all vehicles in the field, modify instructions or provide additional information
- Drivers can provide status updates when a job is started and finished, plus details such as which parts were used on a job to help with immediate invoicing
- Administration can engage the Driver ID recognition system for accurate reporting and location updates
- Management can easily identify any unauthorised use of their vehicles



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Improved efficiency and cheaper comms

The Messaging Center allows you to view and manage all sent and received messages from DIRECTOR. It also indicates the status of each outgoing message so you know if it has been successfully received by the MDT.

